

SCHEDULING COMMITMENT

The best relationships are based on open and clear communication. It is our goal to be excellent partners in your dental health.

We are committed to you for your dental treatment and we ask you for your commitment in keeping your scheduled appointments. This allows us to be responsive to the high demand for appointments and serve all patients needs in as timely a manner as possible.

If you find you are unable to keep a scheduled visit, please contact the office with as much notice as possible so the time reserved for you may be offered to another patient in need of care.

In order to provide the highest level of care and responsiveness for all patients, we have established the following guidelines for your review:

Non-Surgical Appointments scheduled for 60 minutes or less:

Please provide a minimum of 48-hours notice of your need to change your visit. Changes made with less than 48-hours notice will incur a \$50 change fee.

Non-Surgical Appointments scheduled from 60-90 minutes:

Please provide a minimum of 72-hours notice of your need to change your visit. Changes made with less than 72-hour notice will incur a \$100 change fee.

For All Surgical / Advanced Therapy Visits:

Please provide a minimum 7-day advance notice of your need to change your visit. Reservation fees (up to one-third of your treatment fee) may be forfeited for all appointment changes made with less than 7-days notice. If your chosen payment option does not include a reservation fee, changes made with less than 7-day advance notice you will be charged one-third of the fee for your visit.

It is our privilege to support your desire to achieve a healthier, more confident smile. Please let us know how we may best assist you. It will be our pleasure.